

## IMPORTANT PAYMENT PORTAL INFORMATION

## WHAT'S NEW?

Integration between our prior systems has ceased, resulting in a vendor change for the Utility and Accounts Receivable portals. The new system is up and running.



## **HOW DOES THIS EFFECT MY ACCOUNT?**

Your login to the payment portal will NOT change.

Any saved payment information and scheduled payments will need to be setup again.

## **HOW CAN I GET HELP?**

If you are having trouble with your account, call Village staff at **(262) 691-5660 option 3.** We apologize for the inconvenience and appreciate your patience as we transition to the new provder.

